

ADASS EAST Community Services (OP) July 2017 for Mega Resources Nursing & Care - Bedford



Overall Rating



Assessment Completed 23/10/2017

Domains

1. Involvement and Information	Good	★★★★★
2. Personalised Care and Support	Good	★★★★★
3. Safeguarding and Safety	Good	★★★★★
4. Suitability of Staffing	Excellent	★★★★★
5. Quality of Management	Excellent	★★★★★

Address

Mega Resources Nursing & Care - Bedford, Suite E, 20 Grove Place

Provider

Mega Resources Limited

Parent Company

Unspecified

Services

- No services listed

Standards

1. Respecting and Involving Service Users	Good	★★★★★
2. Consent	Good	★★★★★
3. Care and Welfare of Service Users	Good	★★★★★
4. Meeting Nutritional Needs	Good	★★★★★
5. Co-operating with other Providers	Good	★★★★★
6. Safeguarding People who use the Service from Abuse	Good	★★★★★
7. Cleanliness and Infection Control	Good	★★★★★
8. Management of Medicines	Good	★★★★★
9. Safety and Suitability of Premises	Not Assessed	
10. Safety, Availability and Suitability of Equipment	Good	★★★★★
11. Requirements Relating to Staff Recruitment	Excellent	★★★★★
12. Staffing and Staff Deployment	Good	★★★★★
13. Staff Support	Good	★★★★★
14. Assessing and Monitoring the Quality of Service Provision	Good	★★★★★
15. Using Information and Dealing with Complaints	Good	★★★★★
16. Records	Excellent	★★★★★

